

CUSTOMCRETE, LLC LIMITED WARRANTY

Customcrete warrants all its jobsites and employees will perform all work in a workmanlike manner and further warrants its craftsmanship/installation and products as delineated below:

Customcrete warrants the installation of the coating meets or exceeds customary industry practice. Customcrete warrants its coating against peeling under normal conditions for One year from the last date of installation. This warranty applies to delaminating coatings caused as a direct result of product failure.

Customer agrees that its exclusive remedy and the entire liability of Customcrete with respect to the specified floor coatings shall be repair or replacement of the appropriate area that does not conform to the details and requirements of the warranty. Customcrete shall not be liable to customer for any damages, including any lost profits or other incidental or consequential damages arising out of or in its use of the floor coating or the breach of any warranty. This warranty is non-transferable and only protects the contracting original purchasing party and its affiliates/assigns identified at the time of contract. The express warranties set forth in this purchase are in lieu of all other warranties, expressed or implied, including, without limitation, any warranties of merchantability or fitness for a particular purpose.

EXCLUSIONS and CONDITIONS NOT WARRANTED

Customcrete does not warrant by any express or implied actions or statements the following:

- The results or effects of normal wear and tear; abuse; misuse; neglect; or improper maintenance of the coating.
 - An existing coating's adhesion to the concrete, that it has not installed, or any work that it has not performed.
 - The failure of coating due to structural integrity of existing concrete that fails.
 - The effects of conditions beyond the control of Customcrete that could affect coating's appearance or integrity, including actions of parties other than Customcrete.
 - The effects of Vapor Transmission, defined as pressure caused by moisture present underneath the concrete surface or slab that may cause blisters, bubbles and other effects in a resinous coating.
 - The effects of Sub-surface contaminants (Oil or other contaminants that can come up from within the concrete slab) that may cause coating failure.